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PATENT APPLICATION  
09/821,536



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shmuel (nmi) Shaffer, et al.  
Serial No. 09/821,536  
Filing Date: March 28, 2001  
Group Art Unit: 2661  
Examiner: Joshua A. Kading  
Title: **METHOD AND SYSTEM FOR LOGGING VOICE  
QUALITY ISSUES FOR COMMUNICATION  
CONNECTIONS**

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**MAIL STOP AMENDMENT**  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

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*Willie Jiles*  
Willie Jiles

**RESPONSE TO EXAMINER'S ACTION**

In response to the Office Action mailed November 16, 2005, Applicants respectfully request the Examiner to reconsider the claims in view of the following amendments and comments as set forth below. Please amend the Application as follows: